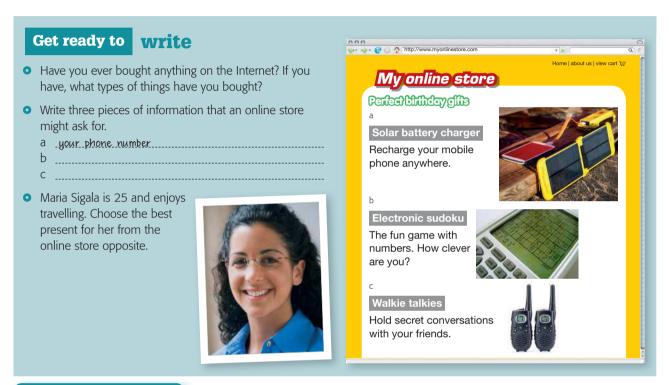
## Umit1 Buy it online





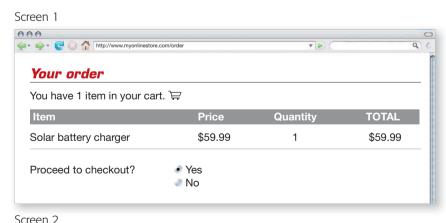
go to Useful language p. 82

### Completing an online order form

#### Look at an example

One of Maria's friends, Aiko, has decided to order her a present from the online store above. This is what she ordered.

- 1 Look at Screen 1 and find an expression that means Do you want to pay now?
- 2 Look at Screen 2 and find an expression that means Type it again.





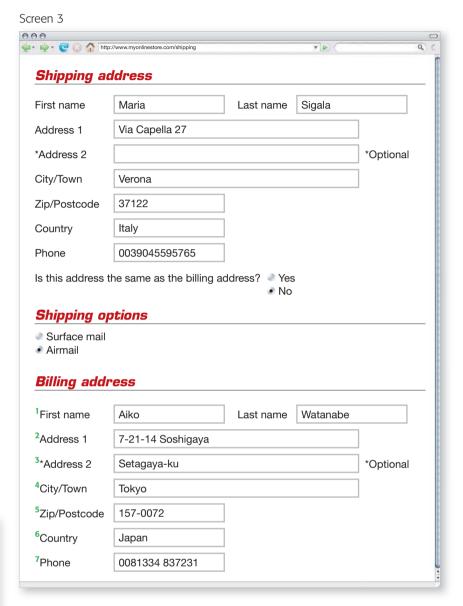
10 😰 Social and Travel



Buy it online Umit₁

- 3 Look at Screen 3 and find the expressions or words that mean:
  - a the address where things will be sent
  - b not necessary
  - c the address where your credit card bills are sent
- 4 Why do you think Aiko has chosen to send the solar battery charger by airmail? Circle the best answer.
  - a She is sending it to a different country.
  - b The postage does not cost very much.
  - c It is a present.
- 5 Where do you type the information below? Write the green number from the billing address.
  - a your phone number  $\square$
  - b your apartment/house number and street

# When you come across two similar or confusing words, make them easier to remember by drawing pictures, for example: Ship ping address Ships take things to places.



#### Did you know ...? Addresses are written differently in different parts of the world. For example: UK/US Japan Italy Person's name Postcode Person's name House number + street City Street + house number Area + building number Postcode Postcode/zip code Person's name City

Bills tell you how much money

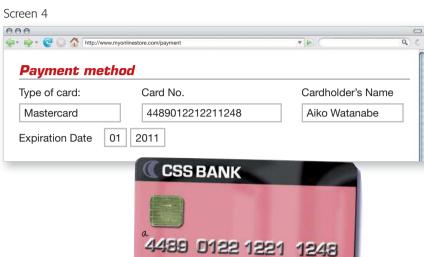
billing address

you must pay.



#### Umited Buy it online

- 6 Look at Screen 4 and the credit card below. Where can you find this information on the credit card? Write one letter in each box.
  - 1 type of card c
  - 2 card number
  - 3 cardholder's name
  - 4 expiry date
- 7 Look at Screen 4 again and find the abbreviation (short form) for number.
- 8 What is different about the Card number in Screen 4 compared with the number on the credit card?



VALID FROM 01/10 Expiry date: 01/

MS A WATANABE

#### Focus on ... spelling plurals

Aiko is returning some things to My online store because they are not the things she ordered.

#### Returns and Exchanges form

Date of return: 23 March	
Description	Reason for return
Remote control toy car	I didn't order this. I ordered two DVDs.
Blue dress	I ordered two green dresses, not a blue one.

#### Plural Singular

Two DVDs One DVD One dress Two dresses

- 1 Make these nouns plural.
  - a book b box c bike d toy bus e watch f TV g computer
- 2 <u>Underline</u> the nouns in this catalogue description.

This diary is ideal for the busy businessman or woman. Now you can buy two diaries for the price of one!

3 Look: diary  $\rightarrow$  diaries. Make these nouns plural.

a university b story c city d memory e baby

#### Plan

Maria is very friendly with a family who live in Egypt. They live at 5 El Gezira El Wosta Street, Apartment 6, 1511, Zamalek, Cairo. Their telephone number is 002027372481. The family has a son called Mahmoud Boutaleb who is six years old. He likes football and playing games with his friends.



- 9 Read the information in the box above and answer these questions.
  - a What city does Mahmoud live in?
  - b What area does he live in?
  - c What's his postcode?
- 10 Look at the 'Perfect birthday gifts' from the online store on page 10 again. Choose a good present for Maria to buy Mahmoud for his birthday.



Buy it online Unit1

#### Write

11 Complete this online form for Maria. Use information from the exercises you have already done in this unit.



12 Use information from Maria's credit card to complete

this part of the online form.

#### Check

- Have you completed all the necessary boxes?
- Have you chosen a shipping option?
- Have you completed the payment details?
- Have you removed all spaces in the telephone number and credit card number?

#### E tra practice

- Go online and visit an international gift store.
- Search for a birthday present for your teacher or an Englishspeaking friend.
- Add it to your cart and then go to the checkout.
- As you complete each screen, print it out.
- Do NOT complete payment details online! Print out the screen and write in your details. Use Aiko Watanabe's credit card details from page 12.
- Ask your friend or teacher to check the forms you printed out and tell you whether they like the present you chose for them!

PEOPLE BANK

Payment method
Type of card: Card No. Cardholder's Name Expiration Date

Can-do checklist

Tick what you can do.

I can complete an online order form correctly.

I can spell plurals correctly.